



REFUND & CANCELLATION POLICY

UPDATED: September 2022

This Refund & Cancellation Policy apply to the domains, websites, subfiles and subdomains for the businesses listed below:

1. Heart Centered Brands (“HCBBrands”) **heartcenteredbrands.com**
2. Quantum Montessori Business d/b/a Bright Abilities, Bright Abilities Early Learning and Nanny Educator Services, and Mind Ease Support Service (collectively “School”) **quantummonti.com nannyguidance.com kcksliteracy.com all subdomains/subfiles.**
3. Highlight Furnishings (“Highlight”) **highlightfurnishings.com**
4. Children’s Playtime Art (“Playtime”) **childrensplaytimeart.com**
5. Empress Legal (Empress) **empresslegal.com**
6. White Butterfly Coaching, Mentoring Consulting (WBCCC) **wbccc.com**

Collectively “Business”

Our Refund & Cancellation Policy forms part of and must be read in conjunction with, website Terms and Conditions. We reserve the right to change this Refund Policy at any time.

OUR GENERAL POLICY IS YOUR PURCHASE WILL BE CONSIDERED AS FINAL AND YOU WILL NOT BE ABLE TO RECEIVE A REFUND OF YOUR SUBSCRIPTION PAYMENT AT ANY TIME.

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AL PAYMENTS ARE FINAL unless written determination is made on a case-by-case basis for services not provided. Services offered but declined, a refund will not be granted.

CANCELLATIONS after payment has been made are considered non-refundable.



Without limiting the foregoing, you may cancel your subscription at any time, upon such cancellation, you can still use the applicable paid service until the end of the terms you paid for. EXCEPT AS SET FORTH ABOVE, YOU WILL NOT RECEIVE A REFUND OF ANY PORTION OF THE SUBSCRIPTION FEE PAID FOR THE THEN-CURRENT SUBSCRIPTION PERIOD AT THE TIME OF CANCELLATION. You will be responsible for all Subscription Fees (plus any applicable taxes and other charges) incurred for the then-current subscription period.

In a determination to accomplish customer satisfaction, the Customer can contact us through our email: shop@heartcenteredbrands.com We will respond within 3 (Three) business days.

We are happy to support you if there is any issue you can contact our back-office team for any inquiry or problem. If for any reason, our customer support team confirms a refund. Then, a refund will be made accordingly.

We take our customer's feedback very seriously and use it to constantly improve our products and quality of service.

METHODS OF PAYMENT AND REFUND?

We will refund your amount to the original payment method, once it has been processed.

REFUND CYCLE

The complete refund process normally takes about 5-15 working days from the date of confirmation of the refund.